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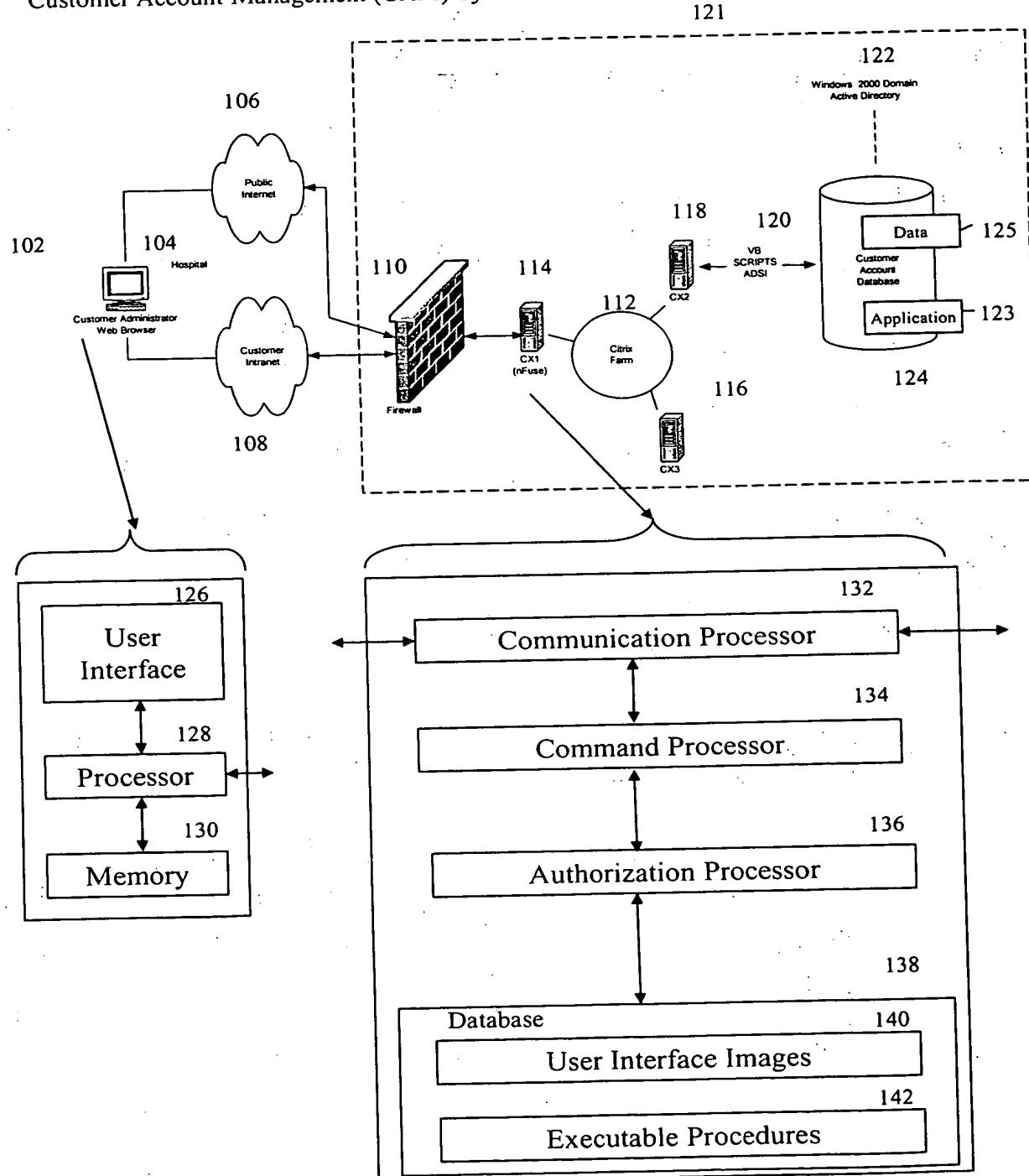


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**FIG. 1**

**100 Customer Account Management (CAM) System**



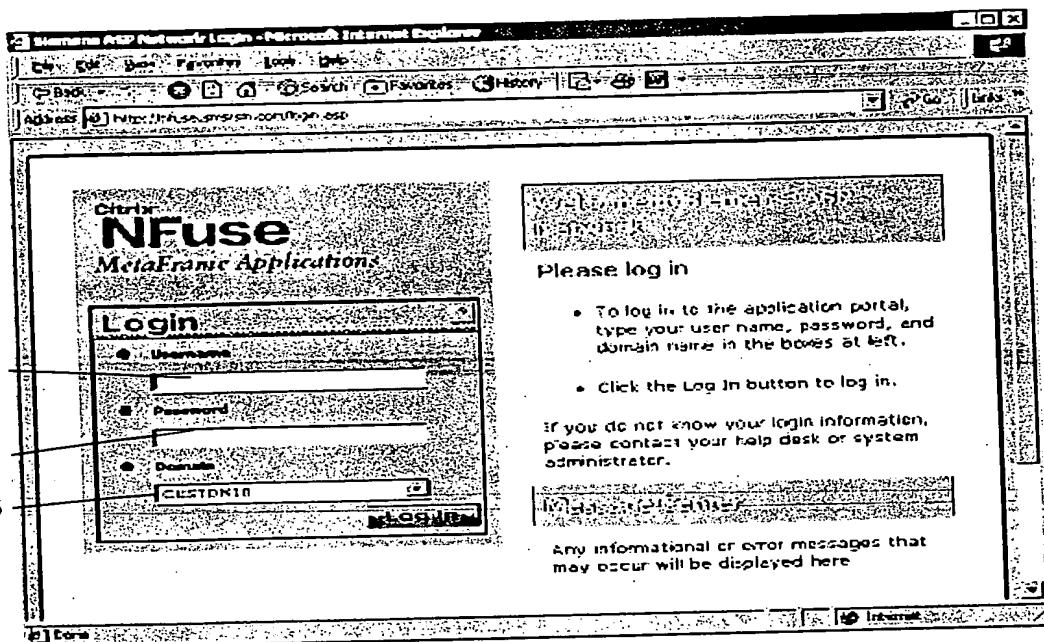
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200

User Interface Window Providing User Login Access

**FIG. 2**



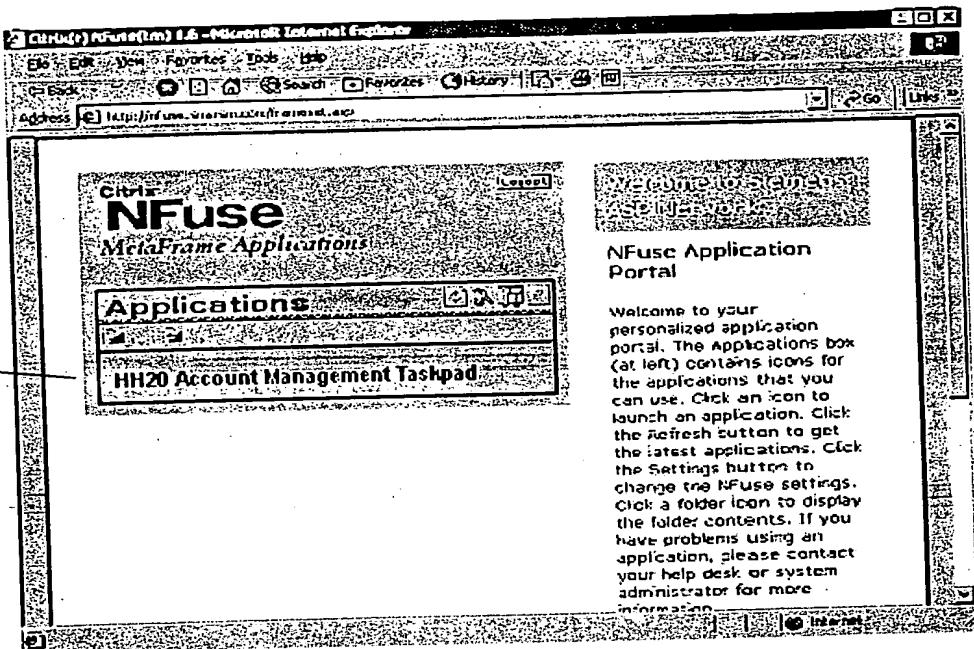
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300  
User Interface Window Providing an Application

**FIG. 3**

302



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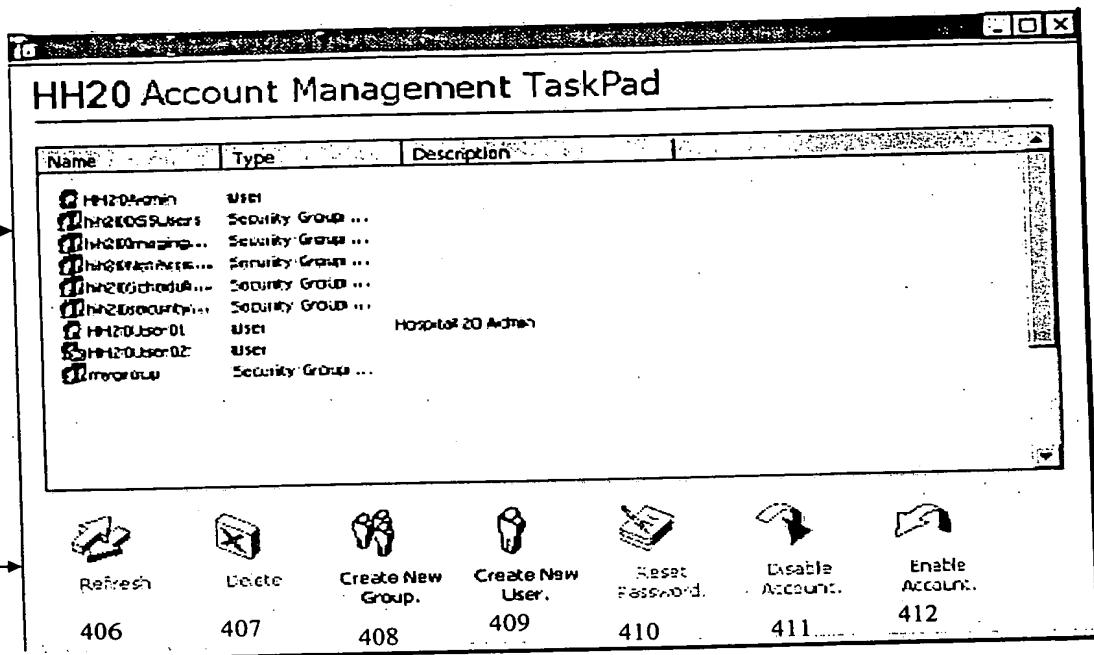
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400

User Interface Window Providing A Taskpad

**FIG. 4**

402 →



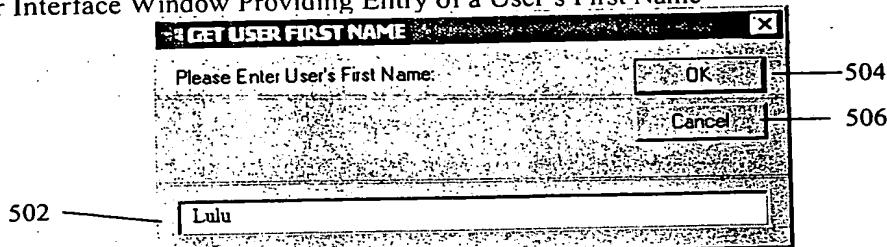
404 →

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500

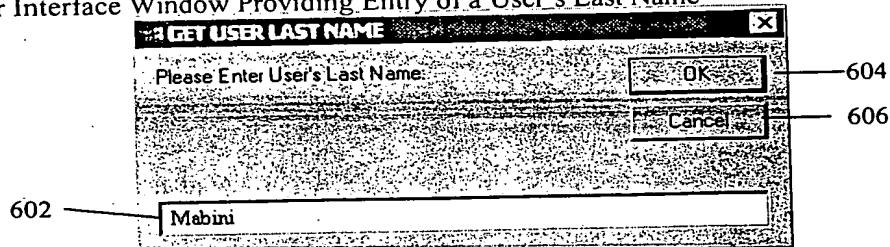
User Interface Window Providing Entry of a User's First Name



**FIG. 5**

600

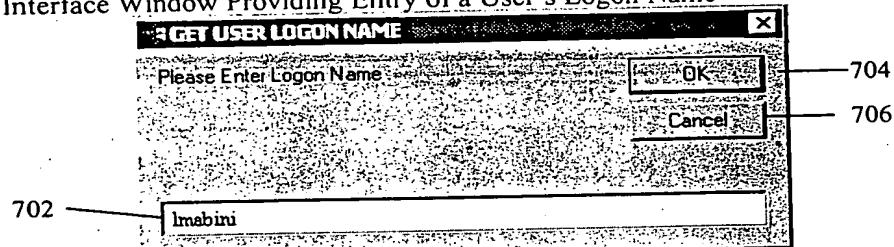
User Interface Window Providing Entry of a User's Last Name



**FIG. 6**

700

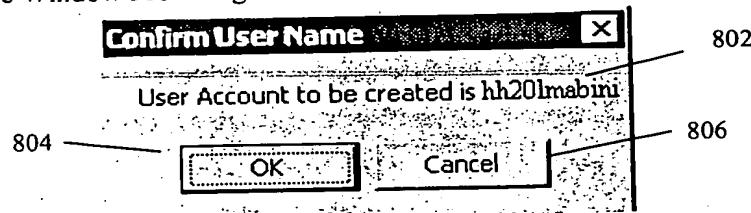
User Interface Window Providing Entry of a User's Logon Name



**FIG. 7**

800

User Interface Window Providing Confirmation of a User's Logon Name



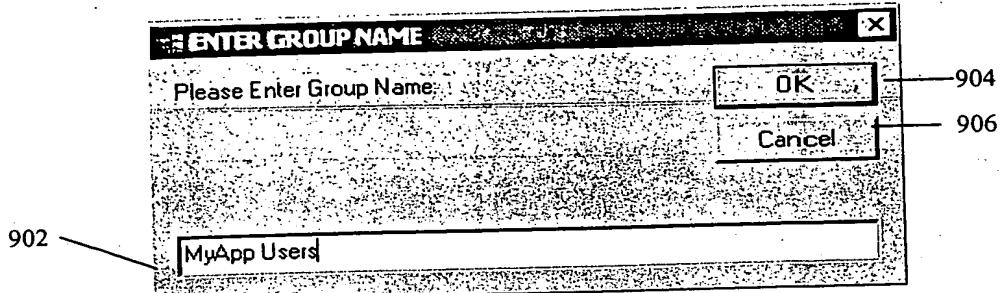
**FIG. 8**

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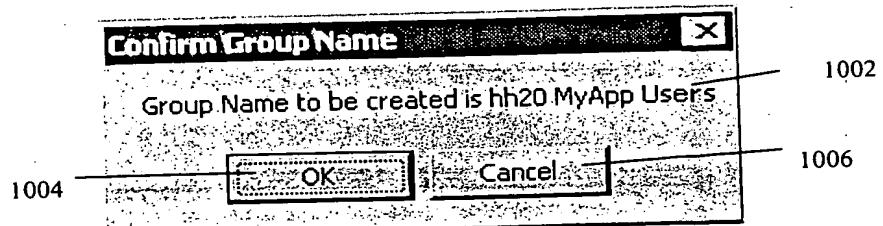
**FIG. 9**

900  
User Interface Window Providing Entry of a Group Name



**FIG. 10**

1000  
User Interface Window Providing Confirmation of a Group Name

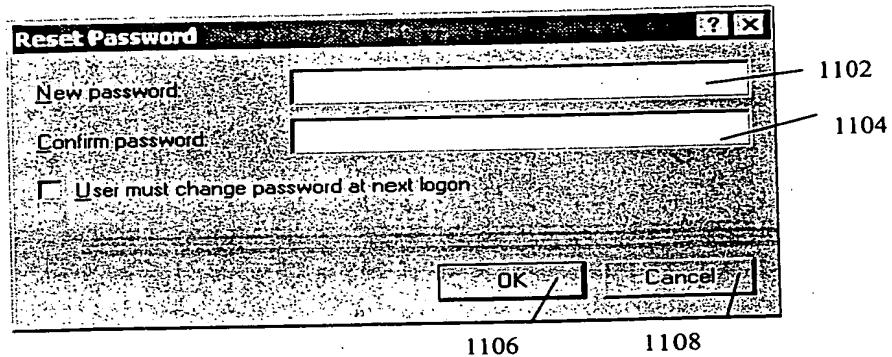


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**FIG. 11**

1100  
User Interface Window Providing Reset of a User's Password



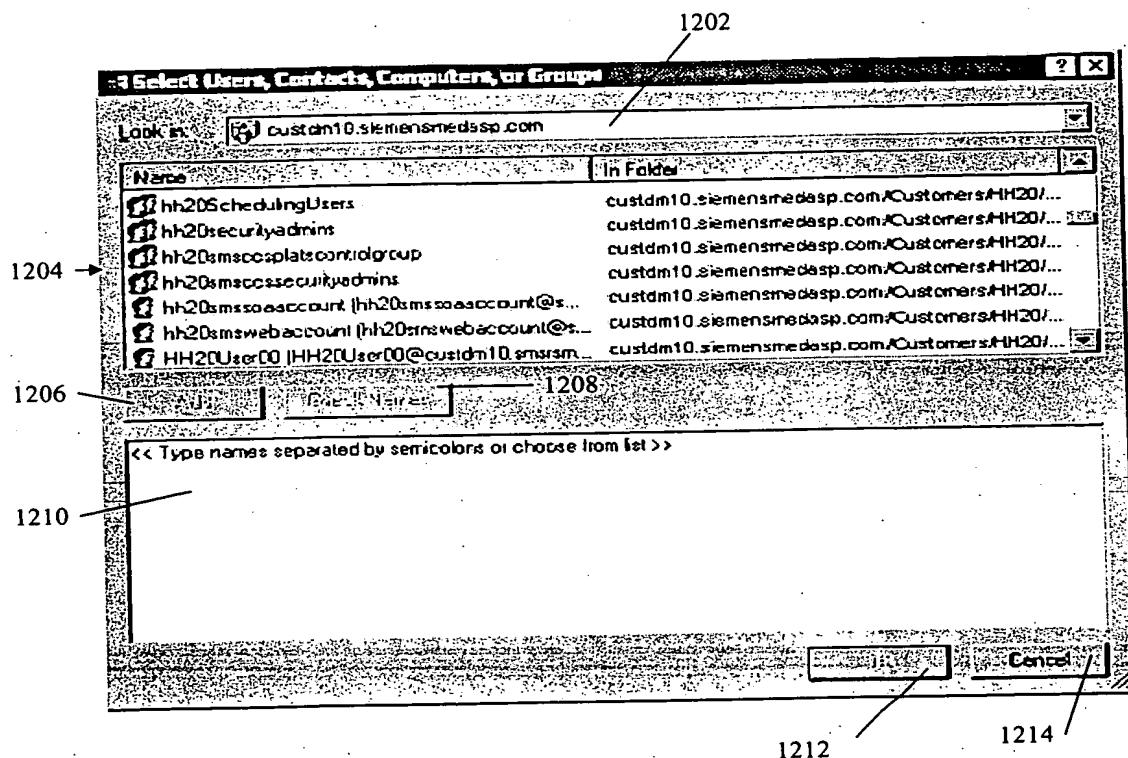
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## FIG. 12

1200

User Interface Window For Adding User Accounts to a Group



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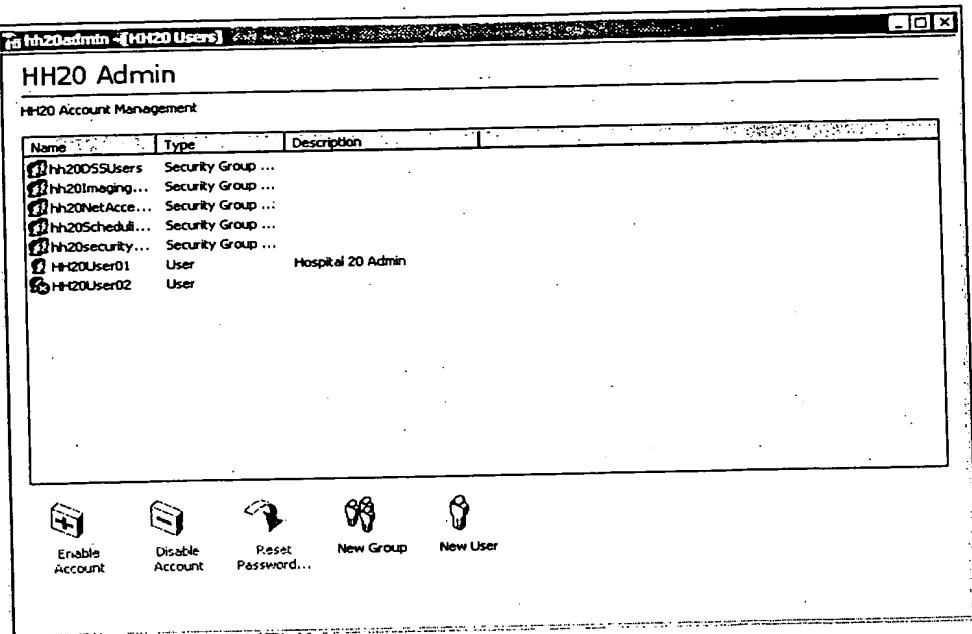
## FIG. 13

1300

Microsoft Management Console (MMC) Providing Administrative Tools

1302 ►

1304 ►



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1400

User Interface Window for Installing a Client Application

**FIG. 14**

1402  
1404  
1406  
1408

